



Safe and Well Visits

Our Safe and Well Officers can fit smoke detectors,
and specialist sensory alarms if required.

We risk assess each home we visit, ensuring that the right alarms
are fitted in the most appropriate places

On every visit we'll discuss...

Fire Safety

As you would expect, we'll talk about fire safety,
and give advice and guidance on how the
resident can live more safely at home.

We'll talk about the importance of having
working smoke alarms, situated in the best
places in the home.

We'll ensure they have an escape route
planned, that everyone who lives at the
property knows about.

We'll talk about the little things someone can
do to protect themselves and their property
from fire, such as shutting internal doors
at night or replacing box plugs.

And we'll talk about the most dangerous room
in their home – the kitchen.

Home Security

All of our Safe and Well Officers are trained
basic Home Security Advisors.

That means they can offer information, advice
and guidance about how the resident could
make their home less vulnerable to burglars
and fraudsters.

We'll discuss the security of their doors and
windows, and where they keep their keys.

We'll look at the perimeter of the property and
may be able to suggest ways of making it less
vulnerable to burglars.

We'll make sure they know our key personal
safety messages, especially in relation to
doorstep fraud.

If someone needs it, we can also offer help with...

Mobility

If a resident can't easily move around the
house, they may find it more difficult to leave
the property in a fire.

All of our Safe and Well Officers are fully trained,
Trusted Assessors and can offer advice and
guidance if an individual is concerned about
their mobility or slipping, tripping or falling.

We can also order a range of equipment,
such as grab rails to help at home.

Most items can be ordered and fitted within
five working days, free of charge.

Health and Wellbeing

Often, there are other health and wellbeing
related factors that can increase an individuals
vulnerability to fire or burglary at home.

If they need extra support or guidance related
to their health, wellbeing or lifestyle, and we
aren't the expert, chances are we know who is.

During a Safe and Well Visit, we can help
people to find the support they need, and
refer them directly to appropriate services
and organisations.

We're always willing to listen, and help
where we can.

